



DISCRIMINATION IS AGAINST THE LAW

Orthopaedic Center of Southern Illinois, Ltd. (OCSI) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OCSI does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

OCSI provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (accessible electronic formats)

OCSI provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services, contact OCSI's Compliance Officer.

If you believe that OCSI has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- OCSI's Compliance Officer
- Mailing Address: 4121 Veterans Memorial Drive, Mt. Vernon, IL 62864
- Telephone number: 618-242-3778
- Fax number: 618-242-2551
- Email: jenniferl@ocosi.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, OCSI's Compliance Officer is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.D. 20201. 1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov.ocr.office/file/index.html>.

Spanish	Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame a 877-261-6608.
Polish	UWAGA: Jeśli mówić po hiszpańsku, usługi pomoc językowa, bezpłatnie, są dostępne dla Ciebie. Zadzwoń 877-261-6608.
Chinese	注意：如果你講西班牙語，語言協助服務，免費的，都可以給你。撥打 877-261-6608。 Zhùyì: Rúguǒ nǐ jiǎng xībānyá yǔ, yǔyán xiézhù fúwù, miǎnfèi de, dōu kěyǐ gěi nǐ. Bōdǎ 877-261-6608
Korean	주의 : 스페인어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 877-261-6608 를 호출합니다. juui : seupein-eo, mulyo eon-eo jiwon seobiseuleul malhaneun gyeong-u sayonghalsu issseubnida. 877-261-6608leul hochulhabnida.
Tagalog	kung magsalita ka ng tagalog, tulong sa wikang mga paglilingkod, libreng bayad sa, iyo na ito. tawagan 6608.
Arabic	تنبيه: إذا كنت تتحدث الإسبانية وخدمات المساعدة اللغوية، مجاناً، تتوفر لك. دعوة 877-261-6608. tanabih: 'iidha kunt tatahaddath al'iisbaniat wakhadamat almusaeadat allaghwiati, majana, tatawaffar laka. daewat 877-261-6608.
Russian	ВНИМАНИЕ: Если вы говорите по-испански, переводческие услуги, бесплатно, доступны для вас. Звоните 877-261-6608. VNIMANIYe: Yesli vy govorite po-ispanski, perevodcheskiye uslugi, besplatno, dostupny dlya vas. Zvonite 877-261-6608.
Gujarati	ધ્યાન: તમે સ્પેનિશ ભાષા સહાય સેવાઓ વિના મૂલ્યે, વાત, તો તમે કરવા માટે ઉપલબ્ધ છે. 877-261-6608 કોલ કરો. Dhyāna: Tamē spēniśa bhāśā sahāya sēvā'ō vinā mūlyē, vāta, tō tamē karavā māṭē upalabdha chē. 877-261-6608 Kōla karō.
Urdu	توجہ: اگر آپ ہسپانوی زبان کی مدد کی خدمات، مفت کے انچارج بولتے ہیں تو، آپ کو دستیاب ہیں. 877-261-6608 پر کال کریں.
Vietnamese	Chú ý: Nếu bạn nói tiếng Tây Ban Nha, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi 877-261-6608.
Italian	ATTENZIONE: Se si parla spagnolo, servizi di assistenza linguistica, gratuitamente, sono a vostra disposizione. Chiamata 877-261-6608
Hindi	ध्यान दें: आप स्पेनिश भाषा सहायता सेवाओं, नि: शुल्क बोलते हैं, तो आप के लिए उपलब्ध हैं। 877-261-6608 बुलाओ। dhyaan den: aap sphenish bhaasha sahaayata sevaon, ni: shulk bolate hain, to aap ke lie upalabdh hain. 877-261-6608 bulao.
French	ATTENTION: Si vous parlez espagnol, les services d'assistance de langues, gratuitement, sont à votre disposition. Appelez 877-261-6608.
Greek	ΠΡΟΣΟΧΗ: Εάν μιλούν ισπανικά, υπηρεσίες παροχής βοήθειας γλώσσα, δωρεάν, είναι στη διάθεσή σας. Καλέστε 877-261-6608. PROSOCHI: Eán miloún ispaniká, ypíresíes parochís voítheias glóssa, doreán, éinai sti diáthesí sas. Kaléste 877-261-6608.
German	ACHTUNG: Wenn Sie Spanisch sprechen, Sprachassistenzen sind kostenlos, zur Verfügung. Rufen Sie 877-261-6608.